

# WHY INVESTING IN MY PROCESS FRAMEWORK CERTIFICATION WILL PAY OFF BIG FOR OUR BUSINESS

APQC's 3-day virtual Certified Framework Professional course will equip me with the skills to leverage business frameworks—especially APQC's globally recognized Process Classification Framework®—to drive strategic alignment, improve performance, and foster cross-functional collaboration. This certification is a strategic investment in building internal capability for process excellence and enterprise-wide transformation.

APQC research reveals that three out of four organizations rely on process frameworks—not just for structure, but to unlock performance gains, uncover hidden processes, benchmark effectively, and even manage content smarter.

By enrolling in the APQC Certified Framework Professional Manager Course, a 3-day immersive virtual program, and I will gain detailed instruction on how to:

- Apply Frameworks Effectively Learn to use and adapt frameworks like the PCF in realworld settings.
- Unify Organizational Goals Align teams and strategies using a common process language.
- Boost Performance Identify and drive improvements with structured approaches.
- Solve Practical Problems Use proven tools to tackle real business challenges.
- Drive Sustainable Revenue Growth Fuel growth by aligning processes with strategic value.

# **How Our Organization Wins:**

- Align Our Strategy and Operations I can help connect business processes to strategic goals, ensuring that daily work directly supports the organization's mission.
- Uncover Process Opportunities I can analyze and map processes using APQC frameworks to identify inefficiencies, gaps, and areas for improvement.
- Foster Cross-Functional Collaboration I can bridge departmental silos by introducing a shared process language and structure that enhances teamwork and communication.
- Enable Smarter Decision-Making I can provide leadership with framework-based insights and benchmarks to support data-driven decisions.
- **Lead Sustainable Improvements** I can drive or support continuous improvement initiatives using scalable, repeatable methods grounded in best practices.

# **Broader Organizational Benefits:**

- Enterprise-Wide Consistency Establish a unified approach to processes across all departments.
- Faster Strategic Execution Align operations with goals to accelerate initiative rollout.
- Improved Collaboration Break down silos with a shared process language and structure.
- Smarter Business Decisions Leverage framework-based insights for data-driven planning.

### What's in it for me?

- Career Advancement: Earning my certification showcases my expertise in process management, making me a stronger candidate for promotions and leadership opportunities.
- Skill Development: I gain hands-on experience with APQC's Process Analysis and Design Methodology and the Seven Tenets of Process Management —plus earn CEUs while learning.
- Professional Recognition: Being certified by APQC, a globally respected authority in process and performance management, enhances my professional credibility.
- Master Proven Frameworks: I develop deep expertise in APQC's Process Classification Framework (PCF)—a trusted standard used by the majority of Fortune 500 and global organizations.

### Cost

- APQC Member Fee: \$2,695\*Nonmember Fee: \$2,995\*
- Additional Costs: \$0 (No travel, lodging, or per diem required due to virtual format)
- APQC offers reduced rates for group enrollment, lowering the per-person cost. Our team can collaborate on coursework, reducing time spent on individual learning and increasing retention.
- APQC also offers customized training programs to align with our organization's goals. They
  can bring this certification course to us and adapt their proven methodologies to fit our
  specific requirements.